

PQCHC – JOB POSTING

*PQCHC is an equal opportunity employer and values diversity in its workforce.
If at any stage in the selection process you require an accommodation due to a disability,
please let us know the nature of the required accommodation.*

JOB TITLE:	Care Coordinator, SONG Health Links	JOB #:	2017-0030
Status:	<ul style="list-style-type: none">Contract from April 2017 – March 31, 2018 (possibility of extension)Seeking the equivalent of 2.0 (FTE) full-time positions; with an option to be filled with the equivalent as full or part-time positions. Part-time positions must be at least 0.5 FTE.	Hours:	Equivalent of 35 hours/week per FTE. Prorated for part-time positions.
Benefits and eligibility:	HOOPP enrolment eligibility	Pay scale:	\$33.403 - \$39.296/hour (rate includes 7% in lieu of vacation and health/dental benefits)
Application deadline:	Thursday, April 13, 2017 at 4:00 pm		

Job Summary

The Care Coordinator's role is to identify potential Health Links clients in collaboration with partners, work with the clients and others involved in their care to develop and implement a coordinated care plan focusing on the client's identified goals. The Care Coordinator will also support the training and coaching for other Care Coordinators from partner agencies who are providing the Health Links approach to care coordination for some of their patients/clients.

The Care Coordinator will bring expertise in their ability to work with interdisciplinary teams, possess excellent communication and interpersonal skills. The candidate must also have experience liaising with other community health and social services agencies.

Job Specific Responsibilities

- Identify potential Health Links clients using information from the hospitals, primary care settings and from other partners.
- Liaise and collaborate with patients, caregivers, health care providers and extended team, and identified community resources in developing a patient driven coordinated care plan (CCP).
- Facilitate, coordinate, educate, and advocate for client care based on the CCP.
- Ensure common understanding and participation by client and service providers towards the achievement of the care plan within defined timeframes and criteria.
- Facilitate clients' access to appropriate resources.
- Regularly monitor through assessment and collaboration with the client, clients family and care providers and adjust the care plan based on changes in the clients' needs and strengths.
- Work in partnership with other Health Links to ensure training and coaching support is available to Health Links Care Coordinators working in partner agencies.

HUMAN RESOURCES

Pincrest-Queensway Community Health Centre

1365 Richmond Road, 2nd Floor Ottawa, ON K2B 6R7

Fax: 613-288-3407 email: hr@pqchc.com (Microsoft Word format only)

Due to the high volume of applicants, we can neither confirm receipt of nor respond to inquiries regarding your application.

Only candidates selected for interviews will be contacted.

Qualifications

- Registered Nurse in good standing with Ontario College of Nurses.
- 3 – 5 years experience in acute or community care setting.
- Experience with client counseling, motivational interviewing, case management or discharge planning.
- Knowledge of client-centered philosophy, change management, basic principles and practices of community service delivery and chronic disease management models.
- Knowledge of skill teaching approaches and demonstrated assessment, planning and skill teaching strategies for professionals and client/family.
- Must hold a valid Ontario driver's license and have access to a motor vehicle.
- Fluency in English essential, other languages an asset.
- Ability to work some flexible hours.
- Requirement to travel across the SONG area (south and west Ottawa/North Grenville), may be additional travel for Health Links relevant meetings.