



HEALTH LINKS PROJECT MANAGER Term Contract

Health links were introduced as a key commitment by the Ontario Ministry of Health and Long-Term Care in the 2012 'Action Plan for Health Care' to transform the system through increasing access to integrated, quality services to Ontario's population with complex needs. Over the past five years the health links approach has grown across the province and here in the Champlain region.

Health links have played a key role in ensuring complex clients/patients have a primary care provider, improving co-ordinated care for these clients who have 4+ chronic health conditions, challenges related to the social determinants of health and are high users of the health care system and more meaningfully engaging clients in their own health care. Health links have been crucial in strengthening relationships and communications between providers and engaging those important providers who work in other sectors such as social services.

Moving forward, Health Links will continue to play an integral role in the health system landscape, as catalysts that will support the advancement of the *Patients First: Action Plan for Health Care*.

Two Ottawa Health Links (the South and West Ottawa/North Grenville: SONG Health Link and the Central Ottawa: COHL) have been working since the winter of 2016 in partnership with health and social service providers and clients and caregivers and the Champlain LHIN to implement this approach. A great foundation for this change initiative has been developed. We are now looking for a Project Manager to continue this momentum and evolve health links to a more mature state of operations that will support the delivery of care to all residents with complex needs. The Project Manager will work with the lead agencies, Pincrest-Queensway Community Health Centre (PQCHC) and the Southeast Ottawa Community Health Centre (SEOCHC), the Steering Committees and in partnership with the Champlain Health Link Collaborative and the health link project managers in the area.

The Project Manager will be an experienced professional with demonstrated ability to be an effective catalyst for change. Bringing project management experience the successful candidate will have demonstrated skills in a number of areas: collaborative leadership, judgment, issue and conflict resolution, communications, team building and will bring a proactive flexible approach. An understanding of the health and social services system and experience in developing healthy partnerships will be important. The candidate will have a desire to be part of a significant system change and will work in collaboration with the other Champlain Health links PMs to help to strengthen this approach to care across the health and social services sector.

This is a one year contract with possibility of extension. It is a wonderful opportunity for a person with strong project management skills who would like to bring these skills to a very important change management process within the region. It may be of interest to someone interested in a secondment.

35 hours/week; Term contract starting April 2017 – March 31, 2018 (with possibility of extension).

If you are interested in discussing this opportunity further please send your resume and cover letter by April 7, 2017 to:

**Attention: Wanda MacDonald/Deborah Andrews
c/o People Services hr@pqchc.com**